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Reorganizing for Efficiency: Framework for National Education and Research Stakeholders Collaboration

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National Research and Education Networks (NRENs) are involved with diverse activities ranging from core connectivity to simply brokerage. Some of the services are so indispensable to research and education institutions that they must be available in the institutions before NRENs are capable of providing them. While TERNET is restructuring itself for relevance and for efficient service delivery to its members, we have been observing various organizations with overlapping services offers to members, the situation which has resulted in inefficiency and wastage of precious resources in the country as well as confusion and sometimes frustration to consumers.

In order to ensure systematic and resource efficient service provision to our consumers, we believe that a framework for collaboration among all stakeholders and service providers is necessary. In this paper, we propose the framework by first reviewing services offered by the stakeholders and other service providers to identify the underlying overlapping areas. The framework will allow these stakeholders to harmonize their efforts towards a common goal of providing well-thought-of services to research and education institutions in Tanzania.

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